

Terms and Conditions for Short-term Baggage Storage Service

1. Public notice

These Terms and Conditions are publicly posted at our Temporary Baggage Storage Facility.

2. Items we do not accept

- (1) Cash and valuables (securities, precious metals, important documents, design drawings and other similar items with a value of 300,000 yen or more and items considered by the user to be valuables)
- (2) Corpse
- (3) Animals
- (4) Volatile, explosive or other dangerous items
- (5) Guns, swords and other items that are likely to be used for criminal acts
- (6) Items that give out an odor or items that are easily rotten or spoiled
- (7) Unclean items and items that are likely to deface or damage the storage facility (store room)
- (8) Items that are prohibited to be possessed or carried by law
- (9) Other items that are deemed inappropriate to be stored

3. Storage fee

700 yen per item per day (including tax)

If items are stored beyond 5:00 p.m. and picked up on the following day or later, an additional daily charge will apply. The total dimensions up to 250 cm and 30 kg of baggage is counted as one item.

4. Method of storage

We store the baggage as it is at the time the baggage is checked in.

5. Change of storage period

A user may instruct us to extend or shorten the storage period for his/her own convenience.

6. Length of storage and procedure when items are not picked up

- (1) Unless an instruction is given to extend the storage period, the maximum storage period is 30 days.
- (2) If items are not picked up by the expiry of maximum storage period, we will dispose of the stored items and the proceed will be used for the storage fee and other expenses.

7. Liability of our company

If any loss or damage to the items occurs while the items are stored at our facility, we assume liability for compensations, unless we demonstrate that there was no intentional act or negligence on the part of our company or our employees.

8. Liability in the case of accident

We assume no liability for any loss or damage to the stored items in any of the following cases. If:

- (1) Such loss or damage is due to natural disaster or any other force majeure
- (2) The stored items are seized or required to be handed over as evidence by relevant authority based on the exercise of jurisdiction
- (3) The ticket stub is lost or stolen
- (4) Such loss or damage occurs due to reasons not attributable to our company

9. Amount of compensation when our company is liable

If the entire items are lost, the maximum amount of compensation will be the amount declared or 300,000 yen per item, whichever is lower. The value of each item will be determined based on the market value.

10. Liability of user

If our company suffers any damage due to an intentional act or negligence of the user, or user's breach of these Terms and Conditions or any rules under these Terms and Conditions, the user is liable for damages in the amount equal to the damage we suffered.

Revised on November 1, 2024
Tokyo City Air Terminal Co., Ltd.
Terms and Conditions for Short-term Baggage Storage Service
Business hours / 9:00 a.m. - 5:00 p.m.
Phone / 03-3665-7308